

Our new lockbox solution delivers best-in-class processing and data quality, providing timely access to accurate receivables information. Below are the key benefits of the new solution.

ACCESS TO YOUR RECEIVABLES POSITION



- Single online portal access to generate reports, view check and document images, and research payments
- Flexible report options for content and format

IMPROVED REPORTING QUALITY AND EFFICIENCY



- Intelligent character recognition (ICR) technology improves data capture and image quality for more accurate reporting
- Customized batching (grouping) of transactions data
- Time-saving transaction sorting capabilities
- Option to receive additional reporting throughout the day

REDUCE TIME SPENT ON EXCEPTIONS AND RESEARCH



- Exception Manager allows you to review and/edit payment detail before receiving your data transmission
- Robust transaction and document search capabilities
- Increased responsiveness for payment inquiries, resulting in faster resolutions

INVESTMENT IN PEOPLE



- Performance metrics cover both the processing site and individual employees
- Incentives and penalties help motivate teams to key payment information faster and more accurately
- Over 30 years of management experience

MAIL PROCESSING



- Quarterly meetings held with the regional U.S. Postal Service representatives to review issues and help provide solutions to ensure mail is received timely
- Secured P.O. Boxes facilitate higher sort levels, faster mail pick up and payment processing

ADDITIONAL CAPABILITIES:



- AR Matching allows you to provide us with business rules for processing your payments.
- Remittance on Site allows you to capture check deposits at a remote location and add them to your lockbox file
- Data and Image Transmission provides the ability to receive your check data in your defined format via SFTP and images in a zip file