

# Trusteer Rapport

## Information Guide

Trusteer  
an IBM Company



Independent Bank is proud to provide Trusteer fraud prevention software free to all Online Banking customers. This free service is available to you as part of Independent Bank's constant protection of your financial security.

Fraud attacks are on the rise throughout the nation, but you can trust Independent Bank will stay committed to protecting your financial security by working to get ahead of these attacks before they happen. Trusteer's Rapport technology (Trusteer Rapport) is the latest fraud prevention tool Independent Bank has added to stay proactive in protecting your financial security.

## Summary

---

Trusteer Rapport is an innovative anti-malware system that utilizes a layered security approach to provide a valuable extra layer of protection to the secure list of online products Independent Bank offers.

## Features

---

- **Fraud Detection and Notification** – Financial institutions receive Trusteer Intelligence alerts on malware and phishing activity, helping drive further fraud prevention and mitigation processes such as “end user recredentialing”, transaction reviews and takedown of phishing sites.
- **Credential & Personal Information Theft Protection** – Trusteer Rapport works to protect your identity by disabling key logging and screen capturing attempts of sensitive application pages, such as login and money transfer pages.
- **Phishing Prevention & Payment Card Data Protection** – Detecting suspected phishing sites on first access by a protected end user, Trusteer Rapport prevents credential and payment card data theft.
- **Man-in-the-Middle/Man-in-the-Browser Security** – Trusteer Rapport locks down the browser to prevent malicious web page injection by validating online banking IP addresses and SSL certificates belonging to the genuine site.
- **Malware Prevention and Removal** – Trusteer Rapport provides a simple way for fraud and support teams to remove threats on endpoints and resume safe online banking. Once installed, Trusteer Rapport removes existing financial malware from end user machines and prevents future infections by stopping attempts to exploit browser vulnerabilities and install malware on the endpoint.

Independent Bank hopes you enjoy the extra level of security Trusteer Rapport offers. The download is quick and the software is secure, compatible and reliable. Trusteer Rapport works with your current antivirus security and will not slow down your computer. If you have any questions with the download process, your local Independent Bank branch will be happy to help.